



## TrustNet System Requirements

TrustNet can run on a single PC or on a network of PCs. The current maximum is 336 users, which we can easily increase needed.

### WORKSTATION CONFIGURATION:

- ◆ Pentium-class processor or faster
- ◆ Windows 7 (32- or 64-bit), Windows Vista (32-bit), Windows XP or Windows 2000
- ◆ CDRW drive or removable disk (for making offsite CD or DVD backups)
- ◆ Broadband Internet connection with e-mail capabilities
- ◆ Any Windows ink jet or laser printer
- ◆ A PDF printer driver for saving reports in a universally readable format
- ◆ For Windows 2000, at least 512MB memory. For later versions, we recommend at least 2GB memory. If you experience frequent hourglass delays, increase the memory so that the PC has resources to handle all of your tasks.

### WORKSTATION CONFIGURATION NOTES:

TrustNet will run on the Home Editions of Windows XP or Vista but they are not recommended because they cannot be part of a network domain.

An Internet connection is needed to receive emails about program updates and download updates from our file server.

### DISK STORAGE NEEDS:

- ◆ Program storage: 200 MB
- ◆ Data storage: Depends on account and transaction volumes

### PERVASIVE CONFIGURATION:

TrustNet is delivered with a copy of Pervasive SQL v10.

If multiple applications on a PC run Pervasive SQL or Pervasive Btrieve, careful configuration is needed to ensure that the settings will work for all applications.

There is no conflict with Pervasive SQL and Microsoft SQL running on the same equipment.

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## SERVER CONFIGURATION:

TrustNet runs best on Windows Server 2003 or 2008 (including 2008 64-bit). The security functionality in both of these is excellent for remote access. TrustNet will also run in a peer-to-peer network environment or on other networks, but this is not recommended:

If your workstation is attached to a server, even if you are running single-user TrustNet, we recommend that your programs and data files be stored on the server. This will give you the added protection of your network administrator to including TrustNet programs and files on the nightly backup for offsite safeguards. If you do this, there is practically no storage needed on your local hard drive.

We recommend that you have a local network expert available to provide technical assistance when installing our software. While we have had considerable experience in assisting clients with using many different network configurations, tuning a network is better done on site, by someone familiar with your configuration.

## REMOTE ACCESS TO TRUSTNET:

For occasional work from remote locations, we recommend the following methods:

- ◆ LogMeInPro or GoToMyPC are both subscription-based products that include remote printing and file transfers between your office PC and home PC.
- ◆ LogMeInFree is a “lite” version of LogMeInPro that allows remote operation of your office PC but without remote printing or file transfers.
- ◆ The Remote Desktop function built into Windows XP Pro SP2 and later versions is another good tool. Using it will probably require the assistance of your network administrator to set up. We can help with the technical questions.

We currently use all three technologies.

For regular work from remote locations, we recommend the following methods:

- ◆ Remote Desktop Services (formerly called Terminal Services), which is normally a function within your Windows Server software.
- ◆ Citrix, which acts as an extension of the Terminal Services function. Citrix is more robust and more complex to set up than Terminal Services.

Either of these would be set up by your network administrator.

## HOSTED SERVER SOLUTIONS:

We can configure TrustNet on a SAS-70 certified server location as an Application Software Provider (ASP). You would connect to this server using Remote Desktop Services. Our staff would be responsible for general server maintenance, nightly backups and installation of updates.